



## **Uninstalling Blue Medora ITM Agents**

This technote provides step-by-step instructions for uninstalling any Blue Medora ITM agent on either Windows or Linux/Unix platforms. On Windows, the un-installation process for Blue Medora ITM Agents differ slightly than most ITM agents available directly from IBM.

Below we'll use the Blue Medora Agent for Files and Directories as our example. Please note that the un-installation procedure for all other Blue Medora ITM agents is identical.

### **Windows**

While there may be additional methods for uninstalling a Blue Medora agent for Windows, in this example we will provide instructions for removing the agent using Windows explorer:

1. Open MTEMS and stop any running File and Directory monitoring agent instances. This is done by highlighting the agent, and clicking the Stoplight
2. When all instances are stopped, open Windows Explorer and navigate to the ITM installation directory. By default, this is C:\IBM\ITM
3. From here, navigate to the TMAITM6 directory
4. In this directory resides a vb script file. In our example of the Agent for Files and Directories the file will be named KP7\_uninstall.vbs. Execute this program by double clicking on the icon
5. In a few seconds, a dialogue box will appear that says, "Agent uninstalled successfully". Click "OK" to remove the dialogue box from the screen

You're done. The Blue Medora Agent for Files and directories has been uninstalled. After refreshing MTEMS you will no longer see any of the agent instances or it's default configuration. All of the batch scripts and executable files have been removed from the ITM installation directory. As with other ITM agents, log and configuration files will remain in place. If you wish to remove those they must be manually deleted.

### **Unix**

Un-installation Unix differs slightly from Windows. Although there is no vb script, there is a universal uninstall script provided in ITM's binary directory. The script is called `uninstall.sh`, and that script is used to uninstall Blue Medora ITM agents or IBM ITM agents.

1. Log into the system containing the agent, and acquire root access from a command prompt  
For the next step, you will need the platform code of the Unix installation, and the ITM installation directory containing the Blue Medora agent you wish to uninstall, and the product code of the agent.. For this example we will assume we are using Linux 2.6, and the installation directory is `/opt/IBM/ITM`. The product code for the agent is `p7`
2. We will assume that the ITM installation directory containing the File and Directory agent is `/opt/IBM/ITM/`. Run `/opt/IBM/ITM/bin/uninstall.sh -h /opt/IBM/ITM p7 li6263`

You're done. After running this command, the `kp7` data provider will no longer be on the system. As with other ITM agents, log and configuration files will remain in place. If you wish to remove those they must be manually deleted.